



**DEVON &  
SOMERSET**  
FIRE & RESCUE SERVICE

## Is your home protected from fire?

### You could be eligible for a FREE Home Safety Visit.

Many people across Devon & Somerset are eligible for a FREE Home Safety Visit from Devon and Somerset Fire and Rescue Service. These visits are offered by Devon & Somerset Fire & Rescue Service as part of a public service to ensure they are doing everything possible to help people live safely in their homes.

#### Who is eligible for a FREE Home Safety Visit?

- Anyone aged over 65.
- Any household with children under the age of 18.
- Anyone with a disability, mobility issues or sensory loss.
- Anyone who smokes and lives alone.
- Anyone with a thatched property.
- Many other vulnerable people – please get in touch to check your eligibility.

#### What happens during a FREE Home Safety Visit?

Devon and Somerset Fire and Rescue Service will arrange for one of their friendly Home Safety Technicians to visit you in your home. The visit usually takes around 45 minutes, during this time they will identify and assess any risks in the home, provide advice around safer behaviours and may provide equipment to help reduce risks.

- Smoke alarms – do you have at least one? Do they work? Do you test them at least once a month? During the visit, your alarms will be checked and you may be supplied with a new FREE smoke alarm.
- Escape routes – is the route out of your property clear and what to do in the event of a fire.
- Advice – friendly advice will be given, which can help to influence lifestyle changes.
- Signposting – contact details of other organisations who may be able to provide help or assistance may be provided following a visit.

#### Fire safety equipment

A working smoke alarm is a vital start when it comes to protecting yourself and your home from fire, but there are additional items you may be offered. For example, for those who are Deaf or hard of hearing, there are sensory alarms that have a strobe light and vibrating pad in addition to the standard smoke alarm sound. Assessments will also be made for alarm testing sticks, carbon monoxide alarms, run-down timers, fire retardant bedding, throws and blankets.

Booking your FREE Home Safety Visit is very easy simply call **0800 05 02 999**, if you live in Mendip and qualify, please quote ref:206

You can also email [firekills@dsfire.gov.uk](mailto:firekills@dsfire.gov.uk) or text 07800 002476.

*Make the call!*  
**0800 05 02 999**  
**firekills@dsfire.gov.uk**

